

COVID-19

MIDLANDS OPERATING PRACTICES

24th March 2020

Like most of you, we have been paying close attention to the fast-evolving COVID-19 situation and how it is affecting us all. Our leadership team has been meeting daily to take stock of any new information and to agree to any new actions required. We have already implemented a range of processes that will help to slow down the spread of COVID-19 to protect our staff, customers and the wider community, and are taking further action as we move into Level 4 Alert.

At this stage, based on the Government's [essential business definitions](#), Midlands is classified as an "Essential Service" as defined by an "entity involved in the packaging, production and processing of food and beverage products, whether for domestic consumption or export" as well as an "entity involved in the supply, delivery, distribution and sale of food, beverage and other key consumer goods essential for maintaining the wellbeing of people".

Midlands will remain open for business as usual, and we are anticipating minimal interruptions to our business at this time. Although we are still operating with limited capacity, our lean production processes and vertical integration means we don't envisage any issues with our supply chain.

We have taken steps to protect our staff, customers and wider community, as well as taking measures to ensure we continue to operate at the highest level of food safety. Throughout this process we assure you that our staff's wellbeing and their families is paramount, and Midlands will ensure that any decisions made by the company will reflect this commitment.

To maintain the governments social distancing advice, all "Visitors" and the "General Public" are banned from our site. At this stage, our contact with you and your colleagues, will be via email, telephone or video conference.

Thank you for your continued support during these trying times, and with a sustained collective approach by the whole of New Zealand we can overcome this challenging period. We are looking forward to continuing to support our many customers in their business during these challenging times.

Chris Green



Managing Director